



Companion Animal Leader (Department Manager)

Contact: PETCO

Email: petco@countyjobs.careers

https://fl-brevard.countybuyselltrade.com/jobs/companion-animal-leader-department-manager_west-melbourne_233213

Address:

West Melbourne

Price:

Check with seller

Details Apply If you're both an animal lover and a people person, a position in one of our stores might be a great fit. We're looking for people with a strong commitment to helping pets and their parents experience their very best lives together. When you join us, you'll be part of a great team, working together to achieve sales goals while doing work you truly love

Purpose Statement: Accountable for driving sales and for the overall effective operations within the area of aquatics, reptile, bird and small companion animals. Position is responsible for the welfare of all live animals and merchandise within the department. Responsible for the achievement of the Companion Animal department's budgeted sales goals, gross margin, animal and merchandise shrink targets, managing inventory levels, supply cost, reported budgeted expense rates and budgeted contribution.

Key Accountabilities: Ensure the health, proper handling and welfare of all animals are met according to P&Ps, including completion of hourly animal check list and wellness cards. Follow Vet Protocol for all sick animals. Directly supervises the Aquatics Specialist(s), leads and coaches all store partners in providing great guest service and in performing their assigned tasks with the objective of achieving budgeted sales. Ensure all supply back stock is worked daily and all other department back stock a minimum of 3x per week. Responsible for proper ordering of live animals to maximize sales, margin and inventory. Analyze inventory management data for the department and make recommendations for improvement. Ensure OSE standards are maintained in the department. Provide training and coaching in GUEST and product knowledge to partners daily on the sales floor and on an ongoing basis. Ensure a friendly and courteous atmosphere by all partners in the department. Achieve minimum presentation standards at all times in aquatics. In partnership with the SL/GEL ensure proper scheduling is being maintained in the department to ensure in-stock goals and guest service during peak hours. Partner with the Inventory Leader to ensure in-stock levels. Goals are achieved by reporting max changes or requested overrides are achieving I.M. grade. Effectively organize and price all clearance merchandise for the department. Assist the SL/GEL in planning out location changes needed to the grid and ad planner to maximize sales. Communicate all situations and/or conditions to the SL/GEL that affect the store (e.g. guest complaints, item requests, inadequate inventory levels, etc.). Ensure the proper handling and documentation for all Adoption

Animals. Ensure the completion of all Planogram Outlines and Merchandising. Perform inventory and assume responsibility as needed. Duty (LOD) as needed. Perform special order requests as needed. LOD Key Accountabilities: Ensure quick and efficient service to all guests by utilizing GUEST service throughout the store.



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